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Service Animal Policy

In accordance with the Americans with Disabilities Act (ADA), service animals are welcomed and permitted in the Glenns Ferry Library.

Per ADA, service animals are dogs or miniature horses individually trained to do work or perform tasks for an individual with a disability. Under Idaho's public accommodations law, you are entitled to bring your assistance dog with you to the public Library.

A service dog includes

- guide dog that has been specifically trained to assist someone who is blind or visually impaired
- hearing dog that has been specifically trained to assist someone who is hearing impaired
- service dog that has been specifically trained to assist someone with another type of physical disability

In order to help maintain a pleasant, productive, and safe environment for all library users and staff, the following behavioral guidelines for service animals are to be observed:

- Service animals must be in physical proximity with their handler and under control of the handler at all times
- Service animals may not be left unattended by their handler at any time
- Service animals must be on a leash or harness at all times unless the use of leash or harness interferes with the animal's effective performance of its designated tasks
 - If the animal cannot be leashed or harnessed, it must be under the handler's control via voice, signals, or other effective means at all times.
- Service animals must not display disruptive behavior such as barking and/or growling.

Note: If a service animal's behaviors or actions pose an unreasonable or direct threat to the health or safety of others, or do not conform to these guidelines, it may not remain in the Library.

In accordance with ADA guidelines, non compliance of guidelines can be grounds for a request to remove a service animal from a library facility. If the service animal is excluded from the Library, the individual with the disability is welcomed to stay and will be reasonably accommodated by Library staff.

Handler is responsible for any costs that may be incurred by the service dog, such as cleanup, damage, or injury.

It is important to note that Emotional Support Animals (ESA) are not “service animals” as defined by the ADA. ESA's are not trained to provide specific service work or tasks directly linked to an individual's disability.

[Americans with Disabilities Act | U.S. Department of Labor](#)